

Roll Number

SET A



INDIAN SCHOOL MUSCAT SECOND PERIODIC TEST

BUSINESS STUDIES (054)

CLASS: XII

31.05.2022

Max. Marks: 20

Time Allotted: 50 Mins.

1

1

GENERAL INSTRUCTIONS:

- (i.) This Question Paper contains TOTAL 8 questions.
- (ii.) This paper contains 2 questions of 1 mark each, 2 questions of 2 marks each, 2 questions of 3 marks each and 2 question of 4 marks each.
- (iii.) 1 mark questions are MCQ or very short answer questions and are to be answered in one word/sentence.
- (iv.) 2 marks questions are Short Answer Type Questions and are to be answered in 30-50 words.
- (v.) 3 marks questions are Short Answer Type Questions and are to be answered in 50-80 words.
- (vi.) 4 marks questions are Long Answer Type Questions and are to be answered in 80-120 words. This question paper contains Case/Source Based Questions
- Which principle of general management advocates that, "Employee turnover should be minimised to maintain organisational efficiency."?
 - (A) Stability of personnel
 - (B) Remuneration of employees
 - (C) Equity
 - (D) Esprit
- ² 'Twinkle Stars' is a well-known resort for organising parties, especially for children. However, in past 6 months its popularity has reduced considerably as a new resort with better ambience and facilities has opened within its vicinity. Name the related feature of business environment which has influenced the business of 'Twinkle Stars' adversely.
 - (A) Totality of external forces
 - (B) Dynamic nature
 - (C) Interrelatedness
 - (D) Uncertainty

- 3 State the main objectives of time study.
- 4 'Demonetisation is viewed as a tax administration measure' Comment.

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- 5 Explain briefly 'discipline' and 'scalar chain' as principles of general management.
- With the introduction of photocopier machines in the market the carbon paper industry was badly affected. Which component of environment was responsible for it? Discuss.
- Enigma Coolers are the leading manufacturers in their area. They have decided to increase the productivity of their workers. For this they have chalked out a plan. They will be hiring operational managers who to work at the lower level of management. They have decided to keep eight managers over a single worker. Thus every worker will have to report to all these eight managers.
 - (A) Identify and explain the technique of scientific management is followed here?
 - (B) Also Identify the principle of Fayol will be violated here?
- 8 How would you argue that the success of a business enterprise is significantly influenced by its environment?

End of the Question Paper



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SET B



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- (vi.) 4 marks questions are Long Answer Type Questions and are to be answered in 80-120 words. This question paper contains Case/Source Based Questions
- Which principle of management aims at securing the loyalty and devotion of the employees by giving them fair and just treatment?
 - (A) Unity of direction
 - (B) Equity
 - (C) Order
 - (D) Unity of command
- Any kind of external devices, like compact discs (CD's) for computer, have become obsolete. Google, with its Google Drive service, Apple with its iCloud offering, enables the users store documents, photos, music and movies on web-based servers. Identify the feature of business environment being described in the above lines.
 - (A) Relativity
 - (B) Dynamic nature
 - (C) Uncertainty
 - (D) Interrelatedness

- 3 State any two causes of fatigue that may create hindrance in the employee's performance.
- 4 Demonetization is created a less-cash or cash-lite economy, Comment.

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- 5 Explain briefly 'Initiative ' and 'Espirit De Corps' as principles of general management 3
- With the introduction of photocopier machines in the market the carbon paper industry was badly affected. Which component of environment was responsible for it? Discuss.
- 7 How would you argue that the success of a business enterprise is significantly influenced by its 4 environment?
- 8 Enigma Coolers are the leading manufacturers in their area. They have decided to increase the productivity of their workers. For this they have chalked out a plan. They will be hiring operational managers who to work at the lower level of management. They have decided to keep eight managers over a single worker. Thus every worker will have to report to all these eight managers.
 - (A) Identify and explain the technique of scientific management is followed here?
 - (B) Also Identify the principle of Fayol will be violated here?

End of the Question Paper





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- (vi.) 4 marks questions are Long Answer Type Questions and are to be answered in 80-120 words. This question paper contains Case/Source Based Questions:
- 1 If an organisation does not provide the right place for physical and human resources in an organisation, which principle is violated?
 - (A) Equity
 - (B) Order
 - (C) Initiative
 - (D) Discipline
- The growing awareness about healthcare has led to an increase in the demand for healthcare products and services in the country. Identify the feature of business environment being described in the above case.
 - (A) Dynamic nature
 - (B) Uncertainty
 - (C) Relativity
 - (D) Interrelatedness
- 3 State the concept of assembly line by using method study.

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- 4 Demonetization lead to increase in Bank deposits. Comment.
- 5 Explain briefly 'Division of Work' and 'Subordination of Individual interest to General interest' as principles of general management.
- With the introduction of photocopier machines in the market the carbon paper industry was badly affected. Which component of environment was responsible for it? Discuss.

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- 7 Enigma Coolers are the leading manufacturers in their area. They have decided to increase the productivity of their workers. For this they have chalked out a plan. They will be hiring operational managers who to work at the lower level of management. They have decided to keep eight managers over a single worker. Thus every worker will have to report to all these eight managers.
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